

Date: 3-May-2018

Agent: Carolyn Olson

Client: Sharon & Kevin Raugutt

When I contacted Carolyn last year about another property, she was extremely helpful. Although we didn't follow through at that time, I didn't hesitate to contact her again as a buyer's agent after we sold our home.

Despite that we were purchasing from out of state, Carolyn was very easy to communicate with. She worked extremely hard to find a property that would work for us, and devoted a great deal of time, travel, and energy into doing so.

Although I know that she is very busy, she treated us as if we were her only client; it was very clear that she was more interested in our satisfaction than in simply selling a home. She is very personable and utilizes a low-pressure approach that is refreshing and that helps her clients take the steps necessary to accomplish their goals.

Carolyn's communication and support throughout the process was excellent, and she always patiently explained things when we were confused or uncertain. We never felt alone, regardless of the issue, and she was very helpful in providing referrals for whatever services were required.

Carolyn is extremely knowledgeable, and her passion for assisting her clients in finding new homes is very clear. Being a realtor is much more to her than just a job, and her efforts and performance far exceed that of the average realtor.

Carolyn has a special talent for understanding the needs of her clients and for identifying properties that her clients may overlook. The property that my husband and I immediately fell in love with and purchased was one we would not have even considered without Carolyn's encouragement!

I will HIGHLY RECOMMEND Carolyn to family, friends, acquaintances, and to anyone else I know who is looking for a new home - Carolyn is simply FABULOUS!!!

Sharon Raugutt, Cushing MN